

2008-2011

COMMUNITY ISSUES & OUTCOMES

Developing Community Capacity

People are able to access effective health and human services that help them be productive citizens in a safe and supportive community, without discrimination and intolerance.

Accessing and Coordinating Services

- ❖ People are easily able to locate accurate information about appropriate and available health and human services
- ❖ Individuals are able to receive culturally and linguistically appropriate health and human services
- ❖ People have access to affordable transportation to reach employment, child care, health care and other needed social services
- ❖ Agencies coordinate the collection of data and delivery of services to ensure the most effective and efficient services to clients

Diversity and Discrimination

- ❖ People share a common knowledge and appreciation of the diverse populations residing and working in our community
- ❖ Individuals in Berks County have access to a community-based process to respond to incidents of discrimination

Community Service and Leadership

- ❖ Individuals, families, businesses and organizations actively engage in volunteerism and community service activities in order to improve the quality of life in Berks County
- ❖ Individuals are encouraged, trained and supported in providing effective governance and leadership of community nonprofit organizations

Community Disaster Preparedness and Response

- ❖ The community is well prepared for, and can effectively respond to, local, regional and national disasters and emergencies